Day Passes are valid for unlimited use on all **CATA**BUS routes for any single day. Day Passes are $6.00 each, and are only available through the Token Transit app. Riders are even eligible for a 50% discount off their first single Day Pass purchase!

Using Token Transit offers riders another great alternative to cash and the option for purchasing Day Passes, while helping them board faster and easily manage their bus fare from a mobile device. Passes can be purchased for immediate use, or if planning ahead, they can be stored on the Token Transit app for future trips and activation.

* Please note that, at this time, Day Passes are the only fare media available through the Token Transit app, and these passes are not available for purchase from CATA's Customer Service Center.

How it Works

Here's how to pay for and use a **CATA**BUS Day Pass with a mobile device, in just 4 easy steps:

1. Download

Download the free "Token Transit" mobile app from Google Play (Android) or the App Store (iPhone). You can also text "TOKEN" to 41411 to receive a download link.

Download on the App Store

Download from Google Play
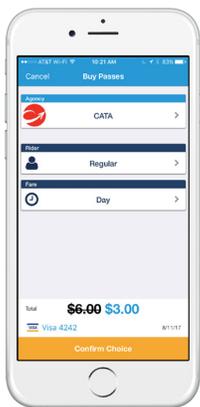
2. Purchase

Select CATA from the menu of available participating transit agencies, and follow the prompts to purchase a Day Pass via credit card. Purchases are currently limited to a single Day Pass per transaction.

3. Activate

When you are ready to ride, tap your pass within the app to activate it. All passes are stored in your Token Transit account. Once activated, Day Passes will remain valid for the remainder of that operating day. CATA's operating day begins at 4:00 a.m. and lasts until 4:00 a.m. the following morning. If you were to purchase and activate a Day Pass at 10:00 a.m. on any given day, for example, it would be valid through 4:00 a.m. the following morning.

The image, color and wording on passes are unique to the day on which the pass is activated.

If traveling with others, you may activate multiple passes at once and each pass will be valid for one rider. So, if you're traveling with three others and purchased four day passes on a single phone, these may be activated at the same time and serve as fare for all four riders.

4. RIDE

As you board the bus, show the bus operator your digital ticket. And you're good to go!

If you are traveling with others, and have purchased and activated multiple Day Passes on a single phone, simply show the first activated pass to the driver, which will note how many passes are currently activated. In the example shown on the right, there are three passes activated and the driver will accept these as fare for up to three riders; there is no need to show the driver each individual activated pass.

Frequently Asked Questions

Can I request a refund?
Passes are not transferable or replaceable. All sales are final. However, if you experience technical issues, please contact Token Transit, at help@tokentransit.com.

When do I need an internet connection?
An internet connection is required in order to purchase and activate your Day Pass.

Which CATABUS passes are available on Token Transit?
At this time, the only fare media available from the Token Transit app are Day Passes. Day Passes are only available through Token Transit, and are not available for purchase from CATA's Customer Service Center.

Once activated, how long do I have to use my Day Pass?
Once a Day Pass is activated, it will remain valid for the remainder of that operating day. CATA's operating day begins at 4:00 a.m. and lasts until 4:00 a.m. the following morning. If you were to purchase and activate a Day Pass at 10:00 a.m. on any given day, for example, it would be valid through 4:00 a.m. the following morning.

How do I know if my pass is active?
Active passes will be displayed under "Passes in Use," which immediately appears when the Token Transit app is opened.

How can I redeem the 50% discount from my first purchase?
All first-time Day Pass purchases are eligible for a 50% discount, resulting in your first pass costing only $3.00. The discount will be taken from the total automatically when the first purchase is made.

Can I pay for more than one pass and pay for those traveling with me?
Yes, you may purchase and store multiple Day Passes, but purchases are currently limited to a single Day Pass per transaction; therefore, to purchase multiple passes, you would need to make multiple purchases.

Once multiple Day Passes are purchased, you may activate as many passes at a time as you like. If you are traveling with others, and have activated multiple Day Passes on a single phone, simply show the first activated pass to the driver, which will note how many passes are currently activated (see example above).

Can I purchase and send Day Passes as gifts?

Yes! You can purchase and send Day Passes to others by visiting https://www.tokentransit.com/send/catastatecollege. Once purchased, the pass(es) will automatically be sent to the recipient's phone via the Token Transit app, and he/she will receive a text notification that the pass(es) is available.

Is there a record of expired passes?

Yes, you can view a log of your past actions by going to your Account Settings and selecting 'History.' There will be a new entry every time you use a pass.

Can I have a receipt for my pass purchase?

Yes, but in order to do so, you will need to make sure that you include your email address when you register your account. Receipts will be sent to the email address associated with your account.

What if my battery dies while my pass is active?

You are responsible for keeping your phone charged while using your pass. Refunds will not be issued if your phone's battery dies while your pass is active.

What happens to my account if I lose my phone?

Your passes and payment information are linked to the account associated with your phone number. They are not linked to your physical phone. Logging in with your phone number on a new device will restore your previous pass and payment information.

Is my credit card information secure?

All personal and credit card information is securely stored, using Token Transit's encrypted Payment Card Industry Data Security Standard (PCI DSS) compliant server.

I don't have a credit or debit card. Can I go to CATA's Customer Service Center with cash or a check to pay for and load passes onto the app?

No. The only form of payment accepted on the Token Transit app is credit or debit card.

I need help with the app! Who can help me?

Should you experience any technical issues with the app, please contact Token Transit, at help@tokentransit.com. CATA's customer service representatives can assist with all other questions, and they may be reached at (814) 238-CATA (2282) or cata@catabus.com.

We look forward to seeing you (and your smartphone) on board!